



# CONOVER NEIGHBOR

## NOVEMBER 2024

3 minute read



### 17th Annual Santa Cops

Conover PD will be accepting new toys and clothes for local children beginning November 8th!

#### Donate here:

- Conover PD & City Hall
- True Boutique
- Shoppes on Main
- 1877 Pub and Grub
- Conover CVS & Walgreens
- Conover Hardware
- Roc 'N Oven Pizzeria
- Patriot Jerky

#### Scan to apply!



### Christmas in the Park

- 12/3 | 6pm | Downtown Park 112 2nd Avenue NE
- Enjoy Christmas carols, tree lighting, a visit from Santa, Catawba County library book mobile, crafts, hot chocolate and more!



### Leaf Season is Here!

Leaf collection begins November 1st!

#### Best Practices:

- Leaf piles must be within 10 feet of the road to be collected. Anything left after initial collection should be raked to street edge for the next collection cycle.
- Keep leaves away from storm drains and out of the street.
- Do not mix leaves with sticks, trash, or rocks. Leaves **can** be mixed with grass clippings.



### Mark Your Calendar

- **City Council** 11/4 | 6pm | City Hall
- **Planning Board** 11/12 | 6:30pm | City Hall
- **Election Day** 11/5 | 6:30am-7:30pm | Community Room
- **Conover Farmer's Market - Christmas Market** 11/23 | 10am-2pm | 109 1st St E
- **Fall Cemetery Clean Up** - Faded flowers and trinkets must be removed by November 25th.
- **City facilities will be closed** November 28th-29th for the Thanksgiving holiday.
- **Christmas in the Park** 12/3 | 6pm | Downtown Park



## Conover Branch Library

403 Conover Station SE, (828) 466-5108

- 11/7 - Homeschool Hangout, 11am
- 11/12 - Bone Broth 101 with True Cut Ranch, 6pm
- 11/16 - Turkey Race STEAM, 11am-12:30pm
- 11/19 - Cookbook Recipe Make & Swap, 6pm



## Christmas Comes to Conover

Hosted by Conover Community Partners

- 11/23 | 10am-2pm | Downtown Conover
- Vendors, kid zone, appearances by Elsa, Olaf, and Santa, food trucks, and more!

# Understand Your Residential Water Bill

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS					Account Number
<b>Last day to pay before \$30 late fee and disconnection</b>					██████████
Status	Billing Period		# Days	Bill Date	Penalty Date
	From	To			
Active	8/2/2024	9/5/2024	34	10/1/2024	10/26/2024

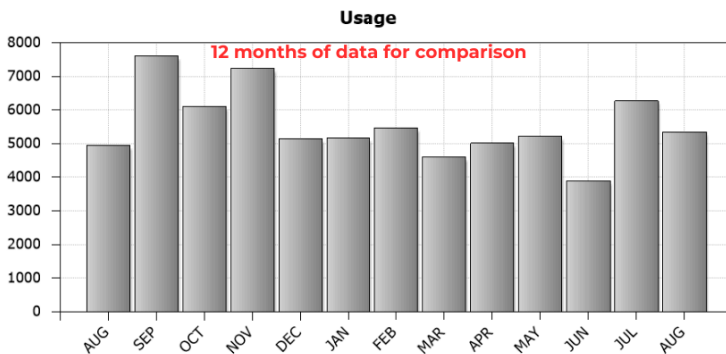
Dates meter was read      Days between readings

PREVIOUS BALANCE	Prior month activity	\$94.55
PAYMENTS		\$94.55-
ADJUSTMENTS		\$0.00
PENALTIES		\$0.00
<b>PAST DUE AMOUNT</b>	<b>Previous balance from past billings</b>	<b>\$0.00</b>

CURRENT		PREVIOUS	
DATE	READING	DATE	READING
9/5/2024	325439	8/2/2024	320089

Gallons used between read dates

<b>USAGE</b> 5350	3/4" WATER INSIDE	30.79	1
	3/4" SEWER	40.96	2
	LANDFILL Monthly solid waste	16.00	
	<b>CURRENT BILL</b>	<b>\$87.75</b>	
	<b>AMOUNT DUE</b>	<b>\$87.75</b>	



### HOW MY BILL IS CALCULATED...

<b>1 WATER</b>		
Base Fee	Use	
\$16.18	+ \$14.61	= \$30.79
Use calc = \$2.73 x 5350 gallons used/1000 = \$14.61		
<b>2 SEWER</b>		
Base Fee	Use	
\$15.76	+ \$25.20	= \$40.96
Use calc = \$4.71 x 5350 gallons used/1000 = \$25.20		

Usage rates and base fees vary depending on service location and meter size. The Fee Schedule effective 7/1/2024 can be found at [conoverncc.gov](http://conoverncc.gov).

## Key Takeaways...

- Your monthly bill is for water you used between 1 and 2 months ago. Ex. the November bill is for water used between the first week of September and the first week of October.
- Your bill includes base water and sewer fees and use charges based on the water you used. Longer or shorter billing periods provide no advantage to the city or customer over time.
- The City's fiscal year starts in July and ends in June. Any rate changes are effective after July 1st and are not billed until September.
- The Landfill fee covers about half the cost of providing Conover's sanitation services including curbside collection of garbage, recycling, and yard waste.

For more information regarding the City of Conover and our services, please visit [www.conoverncc.gov](http://www.conoverncc.gov) or follow us on social media @ConoverNC

