



CONOVER NEIGHBOR

JANUARY 2022

Your water bills are getting a new look!

» Your account number has changed.

Please make note of this new account number, you will need it for online bill pay.

» If you have your water bill payment autodrafted from your bank account, no action is necessary to continue your drafted payment.

» **Online Credit Card Payments:** Beginning January 17, 2022 we will no longer be using the Point & Pay service. Please use the following link to pay your water bill:

www.conoverncc.gov/billpay

» **Your due date has not changed.** Water bill payments are still due on the 10th of each month and are considered late after the 26th of each month. If late, you will receive a late fee of \$30, and service will be disconnected the 27th of each month if your bill is not paid in full.

» For questions about your new water bill please call 828-464-1191.

CITY OF CONOVER CONTACT INFORMATION

1. 2. CITY OF CONOVER
Attention: Water Dept
101 1st St E
PO Box 540
Conover, NC 28813
(828) 464-1191
www.conoverncc.gov

3. JOHN SMITH
2100 MURPHY CIR
STE 1400
TYLER TOWN, TX 12345-1234

4. BL1

5. **** FINAL BILL ****

Account Number	AMOUNT DUE
145.000016-000	\$99.00
Due Date	After Due Date Pay
1/10/2022	\$129.00

Account Name
JOHN SMITH
Service Address
1937 MURPHY CIR
Amount Enclosed

6. **NEW ACCOUNT NUMBER**

7. There will be a charge on all returned checks. Please return this portion with your payment. When paying in person, please bring both portions of this bill.

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name	Service Address	Account Number
JOHN SMITH	1937 MURPHY CIR	145.000016-000

Status	From	Service Dates	To	# Days	Bill Date	Penalty Date	Due Date
Disconnect	1/1/2021	12/1/21		30	01/1/2022	1/27/2022	1/10/2022

10. PREVIOUS BALANCE \$0.00
PAYMENTS (\$100.20)
ADJUSTMENTS \$0.00
PENALTIES \$0.00
PAST DUE AMOUNT \$0.00

DATE	CURRENT READING	PREVIOUS DATE	PREVIOUS READING	USAGE	ACCELERATED CHARGE	AMOUNT
12/1/2021	84,108	11/01/2021	83,111	997	WATER	\$5.00
				1	SEWER	\$15.00
					GARBAGE	\$9.00

CURRENT BILL \$99.00
AMOUNT DUE \$99.00
6. AMOUNT DUE AFTER 01/26/2022 \$129.00

8. **LAST DAY TO PAY TO AVOID \$30 LATE FEE & DISCONNECTION**

13. **IMPORTANT INFORMATION ABOUT CLOSINGS AND OUR NEW ONLINE PAY**

City hall closed 1/3/2022 and 1/17/2022
THIS IS YOUR FINAL BILL FOR SERVICE

Coming up:

Monday, January 3rd, 2022: City Offices Closed - New Years Day

Tuesday, January 4th, 2022: City Council Meeting at 7:00pm

Tuesday, January 11th, 2022: Planning Board Meeting at 6:30pm

Monday, January 17th, 2022: City Offices Closed - MLK, Jr. Day

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www.linkedin.com/company/conoverncc

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www.ConoverNC.gov

"This institution is an equal opportunity provider and employer."

